

## **IMS Quality Codes for Suppliers**

Q001	Quality system in accordance with <b>ISO 9001</b> Supplier shall maintain a Quality Management System based on or certified to ISO 9001 standard 2008 revision or later. The supplier shall submit a copy of QMS certification as available. The supplier's QMS is subject to audit and approval by IMS. As part of this quality system supplier shall ensure that those performing work for or relating to IMS are aware of their contribution to product or service conformity; their contribution to product safety and the importance of ethical behavior.
Q002	<u>Certificate of Compliance</u> A certificate of compliance shall accompany all shipments of product.
Q003	No Unauthorized Change/Design change Processes, Products and/or services provided to IMS may not be changed without written approval from IMS. Changes requiring notification include, but are not limited to changes of external providers or location of manufacture. Seller is to make no changes in price, terms, or quantity without Buyer's written consent.
Q004	Right of Access IMS, its customers, and regulatory agencies shall have the right of access to any place necessary to determine and verify the quality of contracted work, documented information and material. This right of access shall include any level of the supply chain.
Q005	Perishable/Date code Age-sensitive material shipped against this purchase order shall be marked with date of manufacture and shall have at least 75% shelf life remaining.
Q006	Calibration The supplier shall maintain calibrations in compliance with the requirements of ISO 10012-1 or ANSI/NCSL Z540-1 standards.
Q007	Part traceability All materials shipped against this purchase order shall be identified and labeled with a lot or batch number.
Q008	Conflict minerals The supplier shall maintain a program in accordance with the Conflict Mineral, Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010.
Q009	RoHS Materials shipped against this PO shall be RoHS compliant in accordance with the EU directive 2011/65/EU, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (recast).
Q010	Prevention of Counterfeit Parts The supplier shall plan, implement, and control processes, appropriate to the supplier and the product, for the prevention of counterfeit or suspect counterfeit part use for all electrical and electronic components that meets, at a minimum, the intent of SAE standard AS5553. Sub-tier suppliers are required to disclose the source of parts if the parts should become the subject of a legal or counterfeit issue.
Q011	FOD The Supplier shall maintain a Foreign Object Debris (FOD) prevention program to identify and eliminate foreign object entrapment areas and paths through which foreign objects may migrate and cause product failure.



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Q012	Supplier Flowdown The supplier shall assure all relevant IMS purchase order requirements are
Q013	flowed down to their sub-tier suppliers.  Designated Suppliers and Processes  Where required the supplier shall only use customer-designated or approved external providers, including process sources such as special processes.
Q014	Nonconforming Product The supplier shall notify IMS of nonconforming processes, products, or services and obtain approval for their disposition.
Q015	Test Specimens Where required, the supplier shall provide test specimens for design approval, inspection/verification, investigation, or auditing.
Q016	Record Retention Where required, the supplier shall retain documented information for 7 years. Documents are to be shredded after the 7 year retention period.
Q017	Risk Management The supplier shall identify and manage the risks associated with the external provision of processes, products, and services, as well as the selection and use of external providers. Where communicated by IMS, special requirements, critical items, or key characteristics shall be positively controlled.
Q018	Conformity Responsibility  The supplier shall be responsible for the conformity of all externally provided processes, products, and services, including from sources defined by the customer.
Q019	Corrective Actions Where required by IMS, the supplier shall respond to any issued corrective actions within 14 days of corrective action date of issue.
Q020	Supplier Reporting The Supplier shall provide for timely reporting of nonconformities that may affect already delivered product. Notification shall include clear description of the discrepancy, identification of the suspect parts/components (this identification is to include manufacturing dates, serial numbers of applicable, quantity, any and all related pertinent information) and material affected by the deficiency, delivery dates, and any information to the root cause and corrective actions initiated by said supplier to address the defective condition described and to prevent the reoccurrence of the nonconforming condition.
Q021	Certificate of Calibration For instruments, gages and measuring standards, electronic or mechanical, new, repaired, reconditioned, or re-calibrated by outside suppliers, a Certificate of Conformance to ANSI/ASQ Z540.1 or ISO 10012, as well as reference traceable standard utilized, is required.
Q022	Cancellation  Buyer reserves the right to cancel all or any part of the undelivered portion of this order without penalty to the Buyer if Seller does not make deliveries as provided in this contract or if Seller breaches any of the terms hereof, including warranties of Seller.



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Q023	DPAS Rated Order This is a rated order for National Defense use when a DPAS Rating is entered, and seller is required to follow all provisions of the Defense Priorities and Allocations System Regulation (15 CFR 700).
Q024	Ethical Behavior IMS strives not only To comply with all statutory and regulatory requirements, but to abide by the highest principles of integrity and concern for others and expect our suppliers to do the same. All IMS employees must adhere to our Code of Conduct located at <a href="https://www.ims-resistors.com">www.ims-resistors.com</a> .
Q025	Product Safety The organization shall plan, implement, and control the processes needed to assure product safety during the entire product life cycle, as appropriate to the organization and the product.